



## Management & Budget Administration Division

October 24, 2025

Dear Valued Vendor,

Thank you for your patience these past few weeks as we went live with Oracle ERP.

While extensive testing and validation were conducted prior to implementation, the go-live and post-implementation (hypercare) phases inherently differ from the testing environment. This difference arises from the transition between a controlled, simulated setting and a dynamic, real-time environment in which County employees are actively performing their daily operational activities within Oracle.

### Current Status and Next Steps

We are pleased to share that we began processing and issuing vendor payments today, marking a significant milestone in our stabilization efforts. Additional payments are scheduled for next week as we continue to validate and streamline payment processes. Our teams are closely monitoring these transactions to ensure accuracy and timeliness.

Your partnership is greatly valued, and we remain committed to fulfilling our obligations to you. If you have any concerns regarding outstanding payments, please reach out to the County's Accounts Payable (AP) team at (313) 224-3683. You may also refer to the Wayne County AP website for additional information:

<https://www.waynecountymi.gov/Government/Departments/Management-Budget/Accounts-Payable>

Thank you for your continued support and cooperation.

Sincerely,

John A. Wallace  
Chief Financial Officer  
Wayne County