

“Thank you for all you do to support and encourage families. It’s so valuable to families like ours and makes a positive difference in our lives.”

Family Center Vision Statement

The Family Center is widely known as a valuable resource, source of support and partner for all families of children with special health care needs in Michigan. Family voice and perspective are an integrated and valued part of policy and program development for services and supports for children and youth with special health care needs within CSHCS and the Family Center.



Questions?

If you have questions and would like more information, including in another language, contact:

The CSHCS Family Phone Line:

800-359-3722

Email:

cshcsfc@michigan.gov

Website:

michigan.gov/FamilyCenter



Children’s Special
Health Care Services

Español

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-359-3722 (TTY 711).

اللغة العربية

تنبيه: إذا كنت تتحدث باللغة العربية، تتوفر لك خدمات المساعدة اللغوية المجانية. اتصل على الرقم 800-359-3722 (TTY: 711) الهاتف النصي.

The Michigan Department of Health and Human Services (MDHHS) does not discriminate against any individual or group on the basis of race, national origin, color, sex, disability, religion, age, height, weight, familial status, partisan considerations, or genetic information. Sex-based discrimination includes, but is not limited to, discrimination based on sexual orientation, gender identity, gender expression, sex characteristics, and pregnancy.
MDHHS-Pub-1168 (Rev. 8/25)

**Family Center
for Children
and Youth with
Special Health
Care Needs**



**Connecting families.
Sharing resources.
Instilling hope.**



The Family Center for Children and Youth with Special Health Care Needs (Family Center) is the statewide parent-directed center within the Children's Special Health Care Services (CSHCS) Division at the Michigan Department of Health and Human Services (MDHHS).

Who We Are

Each Family Center team member is a parent or family member of a child with special health care needs. We understand the day-to-day challenges families may face, and we want to help.

We are a resource that families can turn to for support and encouragement. We empower families through education, information and connection to their communities.

Who We Serve

The Family Center serves Michigan families with children who have or are at increased risk for physical, behavioral, developmental and emotional conditions. Your child does not have to be enrolled in Children's Special Health Care Services.

The Family Center helps by:



Connecting parents with other parents for support.



Linking families to community resources.



Hosting monthly learning webinars for families and professionals.



Offering conference scholarships for parents and youth.



Providing camp scholarships for children and youth with special health care needs.



Sharing ways for families to give input on programs and policies that affect them.



Publishing quarterly e-newsletters.



Connecting brothers and sisters to sibling support.

CSHCS Family Phone Line 800-359-3722

Monday - Friday
8 a.m. to 5 p.m. (EST)

The Family Phone Line is a dedicated number for family support.

Call the Family Phone Line to:

- Learn about the CSHCS program and Family Center services and supports.
- Connect with other caregivers for peer support.
- Find local, county or state resources.
- Talk to a Family Center team member for information or encouragement.
- Get help with enrolling in or resolving an issue with CSHCS coverage.

