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### Auditor General



WILLIE MAYO, CPA, CIA, CICA AUDITOR GENERAL

September 1, 2011

### FINAL REPORT TRANSMITTAL LETTER

Honorable Wayne County Commissioners:

Enclosed is the final copy of the Corrective Action Plan (CAP) and Auditor General's Assessment for the Operational Risk Audit Report on the Wayne County Employees Retirement System. Our report is dated June 22, 2011; DAP No. 2010-57-012. The contents of this report did not change from the draft report previously issued. The report was accepted by the Audit Committee at its meeting held on August 23, 2011 and formally received by the Wayne County Commission on September 1, 2011.

We are pleased to inform you that officials from the Wayne County Employees Retirement System provided their complete and full cooperation during our review. If you have any questions, concerns, or desire to discuss the report in greater detail, we would be happy to do so at your convenience. This report is intended for your information and should not be used for any other purpose. Copies of all Office of Legislative Auditor General's final reports can be found on our website at: http://www.waynecounty.com/commission/lagreports.htm.

Willie Mayo, CPA, CIA C Auditor General

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June 22, 2011

DAP No. 2010-57-012

Honorable Ilona Varga, Chairwoman Audit Committee Wayne County Commission County of Wayne, Michigan 500 Griswold Ave., Suite 766 Detroit, MI 48226

Subject:

Corrective Action Plan, including the Auditor General's Assessment, dated March 28, 2011 for the Wayne County Employees Retirement System, Operational Risk Audit.

### Dear Chairwoman Varga:

In accordance with the International Standards for the Professional Practice of Internal Auditing issued by the Institute of Internal Auditors, the Office of Legislative Auditor General (OAG) requested the Wayne County Employees Retirement System (WCERS) to submit a Corrective Action Plan (CAP) for multiple recommendations identified in the operational risk audit report, dated July 20, 2010.

The WCERS provided the CAP as requested. Attached is a Summary and Assessment of the CAP prepared by the OAG. The summary schedule includes: the recommendations; management's comments on the findings and recommendations; management's action taken or planned; whether management has or intends to implement the recommendations; responsible person(s)/area; implementation or targeted implementation date; and, the Auditor General's assessment.

Our assessment of the CAP indicated among the total 11 recommendations, the Wayne County Employees Retirement System has taken or plans to take sufficient action to address six of the recommendations. If the planned actions are implemented in the one recommendation as described, the actions appear to sufficiently address the recommendations. However, a follow-



Honorable Ilona Varga DAP No. 2010-57-012 June 22, 2011 Page 2

up review maybe necessary in the near future to verify that the described action planned has occurred.

However, the WCERS has partially agreed with two recommendations and disagreed with the three remaining recommendations summarized as follows:

- ❖ Recommendation 10-01 (partially agreed) Credit card should be in the name of WCERS.
- ❖ Recommendation 10-04 (partially agreed) Should use electronic device to record minutes.
- ❖ Recommendation 10-05 Retirement Commission adopts a policy requiring annual conflict of interest forms be prepared and placed on file.
- ❖ Recommendation 10-10 Request a legal opinion as to the legal obligation to match supplementary payments to key employees.
- ❖ Recommendation 10-11 Develop an intergovernmental agreement between the Wayne County Airport and WCERS for services being performed.

We have discussed the above recommendations with management and the retirement board and they have elected to assume the risk related to the underlying risk inherent in the findings\recommendations by not implementing any corrective action. We disagree with their assertions about the risk; however, since the Retirement Commission is a separate independent board the OAG will consider these recommendations unresolved and no further action will be taken on our part.

Respectfully submitted,

Auditor General

Pc: Robert Grden, Director, Wayne County Employees' Retirement System

Gerard J. Grysko, Deputy Director, Wayne County Employees' Retirement System

Patrick Melton, Chair, Board of Trustees

Carla E. Sledge, Chief Financial Officer

Terry L. Hasse, Director, Grants Compliance and Contract Management

Lyn Roberts, Division Director, Information Systems, Wayne County Employees Retirement System

Matthew Schenk, Chair, WCERS Audit Committee

Attachment

10-02	10-01	
We recommend:  (A) The Retirement Commission create an audit committee consisting of at least three board members with business backgrounds to serve on this committee  (B) The audit committee be responsible for approving the audit scope, evaluate all related Request for Proposals, recommend the appointment of the external auditor, overseeing the entity's financial statements and internal controls, and	We recommend WCERS:  (A) Obtain a WCERS corporate credit card for travel and hotel expenses for board members and the administrative staff which is to be maintained by the administration,  (B) All travel expenses for staff should be approved by the director and all travel for the director and board members should be reviewed and approved by the Retirement Commission Board Chair, and  (C) Administration should prepare formal reconciliations of total travel reimbursement and ensure that all supporting documentation is included in the file within a specified time after travel has been completed.	Auditor General's Recommendation
Agreed	Partially agreed	Management's Comments on Findings and Recommendations
An Audit Committee was formed.	Pending WCERS Board action, the current WCERS Board of Trustees Education, Training, and Due Diligence Policy Adopted on October 27, 2007 will continue to be utilized.	Management's Action Taken or Planned
Yes	Partially	Management has or Intends to Implement the Recommendation Yes/No
	Director and Board of Trustees	Responsible Person(s)/ Area
August 1, 2011	None	Implementation or Targeted Implementation Date
During our inquiry, we confirmed an Audit Committee was formed on 11/12/2010 and all members have business backgrounds and professional credentials. According to WCERS management, they are in the process of creating formal policies and procedures for the Audit Committee which will focus on scope, objective, and responsibilities. They plan to	According to WCERS management, the WCERS' audit committee agrees to have director's travel expenses approved by the board and perform reconciliations of travel reimbursement expenditures.  However, at this time the board does not want to obtain a credit card in the name of WCERS. While we disagree with management's assertion about the risk related to the underlying finding and associated recommendation, it appears management has assumed the risk inherent in the finding/recommendation by not implementing any corrective action.	Auditor General's Assessment

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10-03	10-02 (Cont)
We recommend WCERS develop a training /orientation session for all new board members outlining their fiduciary duties and responsibilities prior to assuming their role and make it mandatory to attend this session.	Auditor General's Recommendation  ensure the audit is conducted in an efficient and cost effective manner, and (C) The responsibilities between the board of trustees and the administration should remain separate and the external auditors should be managed and report directly to the audit committee and/or the Retirement Commission.
Agreed	Management's Comments on Findings and Recommendations
A training orientation session took place in January of 2011. All new members and current members attended. All members were provided a WCERS trustee handbook along with electronic access to the Minute Master computer program. The training and handbook contained the above recommended information.	Management's Action Taken or Planned
Yes	Management has or Intends to Implement the Recommendation Yes/No
Director	Responsible Person(s)/ Area
Implemented	Implementation or Targeted Implementation Date
The OAG has confirmed the training occurred in January 2011 and we obtained and reviewed the training package. The training materials outlined the fiduciary duties and responsibilities of the board.  Based on the limited review of the action taken, management appears to have taken sufficient action to address the recommendation.	Auditor General's  Assessment  complete the draft policy & procedures on August 1, 2011, then forward to the Retirement Audit Committee and Board of Trustees for review and approval.  If the planned action is implemented as described, the action appears to sufficiently address the recommendation. A follow-up reviews maybe necessary in the near future to verify that the described action has occurred.

10-05	10-04	
We recommend the Retirement Commission adopt the policy of requiring that annual conflict of interest disclosure forms be signed by each board member as well as key management officials and placed in their respective file.	(A) Use some sort of electronic recording apparatus to aid the executive secretary in the recording of the minutes. Once the minutes are transcribed and approved by the Retirement Commission they would then become the official minutes.  (B) Executive secretary signs off on the minutes affirming to their accuracy and correctness before they are placed on WCERS' website.  (C) Ensure the official minutes are posted on the WCERS' website within 7 days of approval.	Auditor General's Recommendation
Disagreed	Partially agreed	Management's Comments on Findings and Recommendations
Pending WCERS Board resolution, the current WCERS Board of Trustees Ethics Policy will continue to be utilized.	Pending WCERS Board resolution, the current WCERS Board of Trustees policy for recording of meeting minutes will continue to be utilized.	Management's Action Taken or Planned
No	Partially	Management has or Intends to Implement the Recommendation Yes/No
Board of Trustees	Director and Board of Trustees	Responsible Person(s)/ Area
None	None	Implementation or Targeted Implementation Date
While we disagree with management's assertion about the risk related to the underlying finding and associated recommendation, it appears management has assumed the risk inherent in the finding/recommendation by not implementing any corrective action.	The OAG has confirmed that executive secretary signs off on the minutes affirming to its accuracy and correctness and then ideally the minutes are posted on the website within 7 days of approval.  WCERS management disagrees with using an electronic device to record minutes. However, this issue will be revisited by the board in the future. While we disagree with management's assertion about the risk related to the underlying finding and associated recommendation; it appears management has assumed the risk inherent in the finding/recommendation by not implementing any corrective action.	Auditor General's Assessment

	10-07		10-06	
	We recommend the WCERS develop and follow a due diligence policy which sets forth guidelines governing the board of trustees/investment officer's responsibilities and activities in connection with the WCERS investment portfolio.		We recommend WCERS continue developing a formal written policy for depository, investment custodial credit and interest rate risk and plan to have the external auditor's review them before the Retirement Commission adopts them.	Auditor General's Recommendation
	Agreed		Agreed	Management's Comments on Findings and Recommendations
	The due diligence information was included in tab 8 of the WCERS handbook.		A formal written policy for depository, investment custodial credit and interest rate was implemented at the September 23, 2010 board meeting.	Management's Action Taken or Planned
	Yes		Yes	Management has or Intends to Implement the Recommendation Yes/No
	Director and Board of Trustees		Director and Board of Trustees	Responsible Person(s)/ Area
,	Implemented		Implemented	Implementation or Targeted Implementation Date
Based on a limited review of the action taken, management appears to have taken sufficient action to address the recommendation.	The OAG reviewed the Due Diligence policy and confirmed it is included in the WCERS handbook. The policy outlines the guidelines for performing due diligence on proposed investments.	Based on a limited review of the action taken, management appears to have taken sufficient action to address the recommendation.	The OAG has reviewed the investment custodial credit and interest rate policy and board meeting minutes where the policy was adopted. We also confirmed that the external auditor reviewed the policy.	Auditor General's Assessment

	10-08	10-09
Auditor General's Recommendation	We recommend the Retirement Commission create a formal Investment Committee to perform the due diligence and screening on investments and make recommendations to the full board for acceptance or rejection based on an established set of criteria.	(A) We recommend the WCERS periodically review the administrative policies and procedures and have an independent IT auditing firm verify the data integrity of the benefit calculations system program, as well as verification of general and applications controls to ensure the accuracy and correctness of pension calculations and payments.  We recommend the Retirement Commission establish a written policy that requires retirement benefits for all WCERS administrative staff and board members be independently calculated and signed off by an outside consultant.
Management's Comments on Findings and Recommendations	Agreed	Agreed
Management's Action Taken or Planned	The Chairperson appointed an Investment Review Committee at the February 2011 meeting.	The retirement benefits for all WCERS administrative staff and board members calculations will be independently reviewed by an external auditor as part of their sample set.
Management has or Intends to Implement the Recommendation Yes/No	Yes	Yes
Responsible Person(s)/ Area	Director and Board of Trustees	Director and Board of Trustees
Implementation or Targeted Implementation Date	Implemented	Implemented
Auditor General's Assessment	The OAG reviewed the meeting minutes for the Board of Trustees and confirmed that the Investment Committee was formed in February 2011.  Based on a limited review of the action taken, management appears to have taken sufficient action to address the recommendation.	Retirement management has submitted the proposed draft policy on Retirement Final Calculation to the Board for approval. The policy requires that all WCERS staff and board members calculations are independently reviewed by the external auditor.  If the planned action is implemented as described, the action appears to sufficiently address the recommendation. A follow-up review maybe necessary in the near future to verify that the described action has occurred.

10-11				10-10	7
The OAG recommends the WCERS board engage Wayne County Corporation Counsel to develop a formal intergovernmental agreement between the Airport Authority and WCERS for the processing of airport employee retirement transactions and other administrative support services.	(C) Based on the legal opinion, the board needs to clearly state their position on whether the supplemental payments qualify for participatory matching and are to be included in their final average compensation upon retirement.	(B) Seek counseling as to whether there is a legal obligation for participatory matching of supplemental payments by the county and should they be included in the FAC benefit calculation.	(A) The WCERS retirement commission considers obtaining an independent opinion and guidance from Wayne County Corporation Counsel on how to address the dilemma of two opposing opinions regarding the treatment of the supplemental payments received by the four executive personnel.	In order to resolve this matter as soon as possible and in an effort to control costs, we recommend:	Auditor General's Recommendation
Disagreed				Disagreed	Management's Comments on Findings and Recommendations
Public Act 90 provides a mandate on WCERS administering retirement benefits for the Airport Authority. Since the effective date of the implementation of PA 90, the Wayne County			o d	Supplemental pay was discontinued as of February 28, 2010, no longer an issue	Management's Action Taken or Planned
No.				N <sub>o</sub>	Management has or Intends to Implement the Recommendation Yes/No
Director and Board of Trustees				Board of Trustees	Responsible Person(s)/ Area
None				None	Implementation or Targeted Implementation Date
While we disagree with management's assertion about the risk related to the underlying finding and associated recommendation, it appears management has assumed the risk inherent in the finding/recommendation by not			recommendation, it appears management has assumed the risk inherent in the finding/recommendation by not implementing any corrective action.	While we disagree with management's assertion about the risk related to the underlying finding and associated	Auditor General's Assessment

	10-11 (Cont)
Auditor General's Recommendation	
Management's Comments on Findings and Recommendations	
Management's Action Taken or Planned	Airport Authority has paid all expenses and retirement contributions in a timely fashion.
Management has or Intends to Implement the Recommendation Yes/No	
Responsible Person(s)/ Area	
Implementation or Targeted Implementation Date	
Auditor General's Assessment	implementing any corrective action.